



Paul Mitchell

Global Hair Care Products Brand

ABOUT PAUL MITCHELL

Paul Mitchell is an iconic hair care brand, based in Beverley Hills, California. Founded in 1980, Paul Mitchell has grown into a popular global brand with more than 100 hair care products available in 80+ countries. As one of the world's most prestigious hair care brands, Paul Mitchell is heavily involved in stylist education and operates more than 100 hair stylist schools internationally.

CHALLENGES & REQUIREMENTS

Paul Mitchell's IT infrastructure had become deeply fragmented across multiple locations. Their primary goal was to centralize the management and physical location of the IT.

Paul Mitchell experienced ongoing problems with their POS system, which regularly suffered from downtime and vulnerability issues. These issues affected the overall security of their IT, requiring urgent attention.

Their traditional IT estate of workstations and servers was long overdue for a hardware and software refresh. Paul Mitchell engaged us to design & build them a private cloud platform.

The challenge we faced was to completely refresh Paul Mitchell's entire IT infrastructure and migrate all unsupported legacy applications across to the new platform.

CUSTOMER DEPLOYMENT ACHIEVEMENTS & MILESTONES

Infrastructure: We built Paul Mitchell a fully hosted private cloud platform to their specific requirements, which leverages Microsoft Server 2012, SQL Server 2014 and VMware hypervisors to deliver a world class platform.

Migration: We migrated their users, applications and data from the traditional IT infrastructure onto the new cloud platform in a frictionless way, with no disruption to the users operational workflow.

Email: We migrated their existing email infrastructure across to a fully managed and fully hosted IronOrbit Exchange solution, with built in IronOrbit SendSafe email encryption.

Hosted Platform: We host Paul Mitchell's desktops, applications, servers and POS system centrally on a custom built private cloud and put into place an offsite backup and DR strategy for operations and data.

IronOrbit: Now proactively manages the entire Paul Mitchell IT infrastructure and provide support to their users 24/7/365.

IronOrbit
5101 E. La Palma Ave. Suite 200
Anaheim Hills, CA 92807

888-753-5060
 sales@ironorbit.com
 www.ironorbit.com

CASE STUDY



IronOrbit
Cloud Computing Solutions

DEPLOYMENT SPECIFICS

- 1** Custom built VDI/thin client solution, with hosted Exchange and hosted DR.
- 2** Critical security & operating system patch management for all desktops and servers.
- 3** Network, firewall, switch and IDS management across all branches.
- 4** Network antivirus, spyware and phishing protection against malware threats.
- 5** 24/7 real-time, non-intrusive network and security monitoring and alerting.

**Susan Meader,
Manager at Paul Mitchell**

“

Outsourcing our IT to IronOrbit was a great move for us. It allowed us to focus on our business while Iron Orbit took care of the management and support of our IT. ”



ABOUT IRONORBIT

IronOrbit, a division of SACA Technologies, is a privately owned and fully integrated Information and Communications Technology (ICT) powerhouse. With more than 300 years of combined industry expertise, IronOrbit innovates, develops, and produces comprehensive ICT solutions, specializing in GPU-accelerated cloud workspaces.

IronOrbit operates their own global footprint of private data centers across more than twenty regions worldwide, utilizing SOC 2 Certified, Tier 4 facilities to provide cloud services and their flagship hosted desktop solution, INFINITY Workspaces, to thousands of customers, including the US government.

IronOrbit
5101 E. La Palma Ave. Suite 200
Anaheim Hills, CA 92807

☎ 888-753-5060
✉ sales@ironorbit.com
🌐 www.ironorbit.com