



Ohana Pacific Bank

Commercial Bank

ABOUT OHANA PACIFIC BANK

Ohana Pacific Bank (OPB) is a federally insured, FDIC approved commercial bank, headquartered in Honolulu, Hawaii. Ohana Pacific is the most financially healthy bank in Hawaii and one of the most financially healthy banks in America (89th in the US). As a federally regulated bank, Ohana Pacific is subject to strict compliance controls in the way it handles email and customer data. They are bound by GLBA, FACTA, FCRA and other compliance regulations.

CHALLENGES & REQUIREMENTS

Ohana Pacific owns and operates multiple branches across Hawaii, with employees spread across them in multiple locations

OBP was operating on an aging hardware infrastructure made up of traditional PC workstations and in-house servers. With Windows XP and Server 2003 soon coming to its end of life, they urgently needed to upgrade in order to meet best practices.

They were experiencing persistent issues with downtime. Their IT operational costs were becoming unpredictable, increasing the overall costs in their annual IT budget

Ohana Pacific contracted us to complete a refresh of their entire IT infrastructure. This included server and desktop virtualization, business continuity, backup, network security and 24/7 uptime and performance monitoring.

CUSTOMER DEPLOYMENT ACHIEVEMENTS & MILESTONES

Infrastructure:

We custom built a VDI platform to OPB's specific requirements, based on Citrix technology and deployed thin client based workstations. We migrated users, applications and data from the traditional IT infrastructure to the new platform with no operational disruption.

Email:

We migrated OPB's existing email infrastructure across to a fully managed and fully hosted IronOrbit Exchange solution, with built in IronOrbit SendSafe email encryption.

Business Continuity, Backup & DR:

We designed a business continuity, backup and disaster recovery strategy. It featured 12 months retention, daily snapshots and an encrypted offsite backup solution.

Managed IT:

Ohana Pacific outsourced the management of their entire IT infrastructure to IronOrbit. Ohana Pacific rely on IronOrbit to keep them 100% compliant with federal regulations and monitor their platform 24/7 for uptime and availability.

IronOrbit
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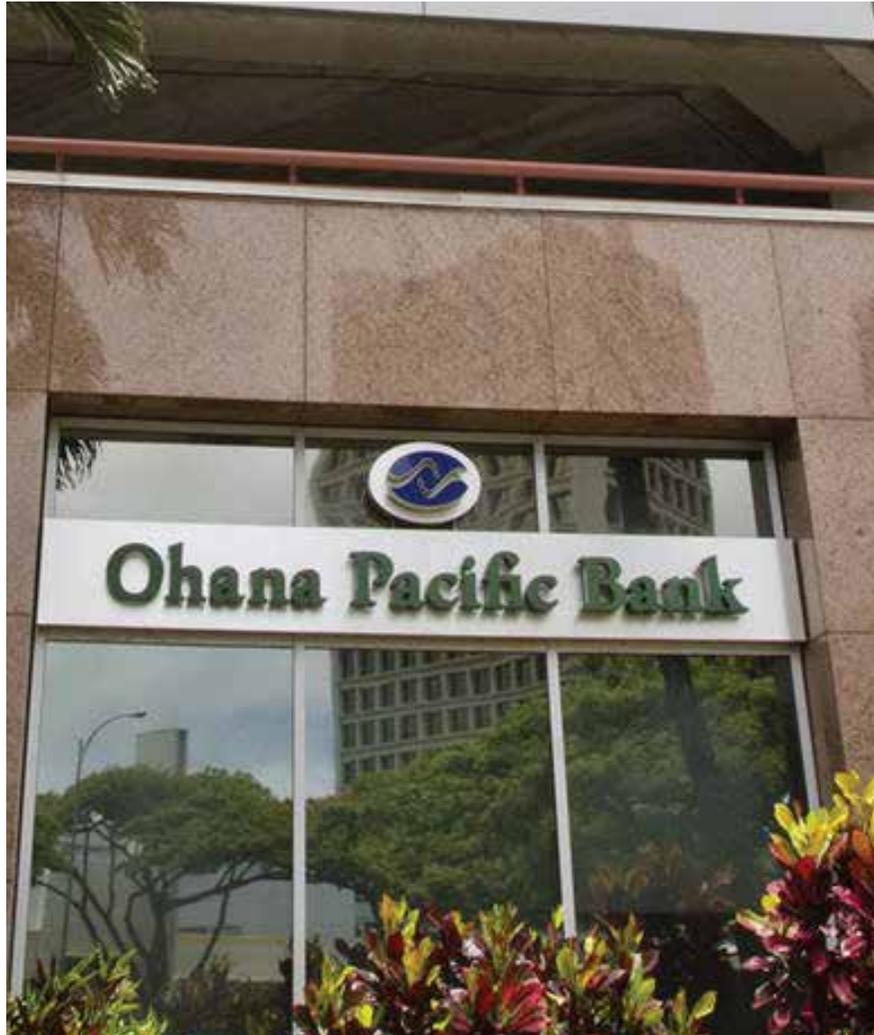
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DEPLOYMENT SPECIFICS

- 1** Custom built VDI/thin client solution, with hosted Exchange and hosted DR.
- 2** Critical security & operating system patch management for all desktops and servers.
- 3** Network, firewall, switch and IDS management across all branches.
- 4** Network antivirus, spyware and phishing protection against malware threats.
- 5** 24/7 real-time, non-intrusive network and security monitoring and alerting.

**Andrew Kwon,
VP Compliance & BSA**

“
They do a fantastic job of managing and supporting our IT, helping us remain compliant with FDIC regulations.”



ABOUT IRONORBIT

IronOrbit, a division of SACA Technologies, is a privately owned and fully integrated Information and Communications Technology (ICT) powerhouse. With more than 300 years of combined industry expertise, IronOrbit innovates, develops, and produces comprehensive ICT solutions, specializing in GPU-accelerated cloud workspaces.

IronOrbit operates their own global footprint of private data centers across more than twenty regions worldwide, utilizing SOC 2 Certified, Tier 4 facilities to provide cloud services and their flagship hosted desktop solution, INFINITY Workspaces, to thousands of customers, including the US government.

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