

CASE STUDY

Ohana Pacific Bank

Commercial Bank

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Client: Ohana Pacific Bank

Ohana Pacific Bank (OPB) is a federally insured, FDIC approved commercial bank, headquartered in Honolulu, Hawaii. Ohana Pacific is the most financially healthy bank in Hawaii and one of the most financially healthy banks in America (89th in the US).

As a federally regulated bank, Ohana Pacific is subject to strict compliance controls in the way it handles email and customer data. They are bound by GLBA, FACTA, FCRA and other compliance regulations.

Challenges & Requirements

Ohana Pacific owns and operates multiple branches across Hawaii, with employees spread across them in multiple locations.

OBP was operating on an aging hardware infrastructure made up of traditional PC workstations and in-house servers. With Windows XP and Server 2003 soon coming to its end of life, they urgently needed to upgrade in order to meet best practices.

They were experiencing persistent issues with downtime. Their IT operational costs were becoming unpredictable, increasing the overall costs in their annual IT budget.

Ohana Pacific contracted us to complete a refresh of their entire IT infrastructure. This included server and desktop virtualization, business continuity, backup, network security and 24/7 uptime and performance monitoring.

“They do a fantastic job of managing and supporting our IT, helping us remain compliant with FDIC regulations.”

”

Andrew Kwon, VP Compliance & BSA

Customer Deployment Achievements & Milestones

Infrastructure: We custom built a VDI platform to OPB's specific requirements, based on Citrix technology and deployed thin client based workstations. We migrated users, applications and data from the traditional IT infrastructure to the new platform with no operational disruption.

Email: We migrated OPB's existing email infrastructure across to a fully managed and fully hosted IronOrbit Exchange solution, with built in IronOrbit SendSafe email encryption.

Business Continuity, Backup & DR: We designed a business continuity, backup and disaster recovery strategy. It featured 12 months retention, daily snapshots and an encrypted offsite backup solution.

Managed IT: Ohana Pacific outsourced the management of their entire IT infrastructure to IronOrbit. Ohana Pacific rely on IronOrbit to keep them 100% compliant with federal regulations and monitor their platform 24/7 for uptime and availability.

Deployment Specifics

- 1 Custom built VDI/thin client solution, with hosted Exchange and hosted DR.
- 2 Critical security & operating system patch management for all desktops and servers.
- 3 Network, firewall, switch and IDS management across all branches.
- 4 Network antivirus, spyware and phishing protection against malware threats.
- 5 24/7 real-time, non-intrusive network and security monitoring and alerting.

About Us

IronOrbit is part of the SACA Technologies group of companies, a family of IT businesses specializing in cloud computing, networking, virtualization and managed IT.

In 2003, SACA's leadership noticed an increase in demand for cloud-hosted desktops, servers and applications. Recognizing the importance that cloud computing would play in the future, our leadership founded a new enterprise dedicated exclusively to cloud services. That enterprise was IronOrbit, one of the world's premier suppliers of cloud-hosted IT infrastructure.

At IronOrbit, we're committed to delivering cloud services that go above and beyond. We aim to take your IT beyond the cloud and into orbit, with the most powerful, comprehensive and flexible services in the industry. This ethos is reflected in our business name, which was inspired by our commitment to truly "out of this world" service. From services to support, everything we do revolves around you, the client.

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